

UTILITIES - RATES, ENERGY, GAS, WATER, RENT

Organisation	Activity	Contact	Website
Queensland Government - Dept. of Energy & Water Supply	Information on energy sources in the home (gas, electricity, renewable and water regulations)	Website reference	http://www.dews.qld.gov.au/
GAS			
Origin Energy	GAS Payments	13 24 61 - Residential Electricity /Natural Gas : Account & Billing Enquiries	http://www.originenergy.com.au/
	GAS Emergencies	13 24 63 - Energy Offers 1800 808 526	http://www.originenergy.com.au/ http://www.originenergy.com.au/6/Emergencies
About Gas in Queensland	Business & Industry Portal	13 43 87	http://www.business.qld.gov.au/industry/energy/gas/gas-queensland
WATER			
Queensland Urban Utilities	Pay a Bill	13 26 57 - General Enquiries (7am- 7pm)	http://www.urbanutilities.com.au/residential/accounts-and-billing/payment-options
	Report a Leak	13 23 64 - Faults and Emergencies (24/7)	https://www.urbanutilities.com.au/faults-and-interruptions/report-a-leak
	View Charges		http://www.urbanutilities.com.au/residential/accounts-and-billing/rates-and-charges-2014-15/rates-and-charges-2013-14
	Tell You I'm Moving		http://www.urbanutilities.com.au/residential/help-and-advice/moving-house
ELECTRICITY			
Origin Energy	Electricity payments	13 24 61 - Residential Electricity /Natural Gas : Account & Billing Enquiries	http://www.originenergy.com.au/591/Pay-my-bill
	Electricity Emergencies	13 19 62	http://www.originenergy.com.au/6/Emergencies
ENERGEX	General Enquiries	13 12 53	https://www.energex.com.au/residential-and-business/contact-energex
	Loss of Supply Emergencies	13 62 62 13 19 62	http://www.energex.com.au/ http://www.energex.com.au/
Switchwise Electricity Comparison	Compare service providers' prices		http://www.switchwise.com.au/electricity/brisbane-qld/

RATES, PERMITS, REGISTRATION

Brisbane City Council

Rate payments. Also available is Rates Assist (direct debit)

07 3403 8888

http://www.brisbane.qld.gov.au/about-council/council-information-and-rates/rates-and-payments/rates-payment/index.htm?utm_source=corpfooter&utm_medium=footer&utm_term=-&utm_content=text-link&utm_campaign=PMT_rates

Animal registration and permits

07 3403 8888

<http://www.brisbane.qld.gov.au/about-council/council-information-and-rates/rates-and-payments/index.htm>

Rubbish bins and waste disposal

07 3403 8888

<http://www.brisbane.qld.gov.au/environment-waste/rubbish-tips-bins/rubbish-bins>

ACCOMMODATION & RENT

Residential Tenancies Authority (RTA)

Rental payments

1300 366 311 - Mon-Fri: 8:30am - 5pm

<http://www.rta.qld.gov.au/>

Tenants' Union of Queensland Inc.

Translation and Interpreting Services

13 14 50

Tenancy Law Advice.

1300 744 263

<http://www.tuq.org.au/>

EDUCATIONAL RESOURCES

ENERGEX TEACHER RESOURCES

Educational tools and activities to teach primary school students about Energy and Electricity.

<http://www.energex.com.au/teacherresources/About-Energex-teacher-resources>