

RESOURCES & PUBLICATIONS

Item	Website / Telephone	Hyperlink
Community Resource Directories		
Annerley Church of Christ - Community Services Referral Booklet	(June 2014 edition)	http://www.annerleycofc.org.au/images/documents/Community%20Connect%20Referral%20Booklet.pdf
Brisbane Business Directory	Information about a wide variety of Brisbane resources and information sources	http://brisbane-directory.com.au/
Brisbane Community Directory	The Brisbane community directory provides up-to-date information for community organisations who provide services to the Brisbane City Council community.	http://www.mycommunitydirectory.com.au/Queensland/Brisbane/
QPASTT Resource Directory for CALD groups	Please note at the time of producing this database, QPSATT was in the process of revising this resource. There is no date on the directory provided.	www.qpastt.org.au/resources/DATABASE_OF_SERVICES_FOR_REFERRAL.pdf
Brisbane Youth Service	07 3252 3750 (located in Fortitude Valley)	http://www.brisyouth.org/
Lifeline The Big Blue Book Community Directory	Directory of Community Resources - to be ordered. Alternatively contact Lifeline http://www.uccommunity.org.au/	http://www.bigbluebook.com.au/
Dept. of Aboriginal & Torres St. Is. and Multicultural Affairs	13 74 68 - E: cdq@datsima.qld.gov.au (June 2013 Edition)	http://www.datsima.qld.gov.au/resources/datsima/culturaldiversity/services-resources/resource-directory/gmrd-master-directory.pdf
Brisbane City Council - LIBRARY		
	The Brisbane City Council Library has a number of English as a Second Language publications for loan to the general public	http://www.brisbane.qld.gov.au/facilities-recreation/libraries/index.htm
	Titles in the 'Starting to read' series	https://elibcat.library.brisbane.qld.gov.au/uhtbin/cgiirsi/?ps=T5wexJ2sM6/ZZELIBCAT/308200064/60/1308/X
	Titles in the 'Elementary reader' series	
	Titles in the 'Everyday Living Reader' series	
	Workbooks: 'Listening to Australia: beginner workbook and cd'	
	Workbook 'The literacy workbook for beginners (English version)'	
English as a second language - resources		
Wildfire Textbooks	Wildfire Textbooks is a supplier of English as a second Language books, readers, workbooks.	http://www.wildfiretextbooks.com.au/
Parenting Resources		
Parenting in Pictures from Raising Children Network	This website provides a range of parenting and child development information. Common health issues Raising teenagers Interactive home safety guide Childhood development	http://raisingchildren.net.au/
Community Resources		
My Language Website	http://mylanguage.gov.au/translated-information.html	
	HEALTH: Covers many topics including asthma, diseases, drugs, cancer and medicines.	http://mylanguage.gov.au/translated-information/health.html
	LEGAL: Topics include discrimination, debt, family law, accidents and compensation.	http://mylanguage.gov.au/translated-information/legal-information.html
	EDUCATION: Aspects of formal and informal education including adult education and specific topics such as learning English, reading and literacy.	http://mylanguage.gov.au/translated-information/education.html
	SETTLEMENT: Links to a range of translated topics including housing, employment, families and refugee support programs.	http://mylanguage.gov.au/translated-information/settlement.html
	LIBRARIES: Common library phrases to help communication between library staff and patrons from diverse linguistic backgrounds.	http://mylanguage.gov.au/translated-information/libraries.html
VoRTCS Resources		
Online Library Catalogue	Loans from the collection, held at South Brisbane, are available for 30 days - and may be extended by request.	http://vortcs.svdp.cmeweb.libcode.com.au/index.php
	Accommodation: Includes contact information for renting in Queensland, tenancy advice, homelessness support, public housing and emergency accommodation.	http://www.refugeetutoring.org/links.php

Resources Guides

Community Services: Includes contact information for a number of non-for-profit agencies which assist culturally and linguistically diverse (CALD) communities, as well as a list of emergency support by suburb.

Consumer Affairs: Includes contact information for the Department of Fair Trading, dispute resolution and insurance.

Education: Includes contact information for finding a school and links about school terms and schooling in Queensland.

Emergency Services: Includes contact information for police, Crimestoppers, fire and ambulance, as well as power outage, local government, hospitals, pool and playground safety, domestic violence and child protection services.

Financial: Includes contact information for money management, banking and tax.

Government & Voting: Includes contact information for government agencies.

Health: Includes contact information for health services, including finding a doctor or dentist, mental health and disability support.

Income: Includes contact information for Centrelink programs, the Australian Tax Office, legal advice and employment relations.

Legal: Covers Immigration & Refugee issues, justice and courts, consumer issues, women's, youth, domestic violence & tenancy issues.

Personal Growth: Includes organisations who assist with employment & training services and counselling appropriate for refugees and asylum seekers.

Resources & Publications: Contains community Resource Directories, Library and Parenting resources, online language assistance and VoRTCS Library catalogue and 14 Resource Directories.

Transport: Local Brisbane contacts for bus, train, ferries and taxis; maps and street directories.

Utilities: Includes contact information for gas, water, electricity and rate payments.