

LEGAL SERVICES & INFORMATION

Organisation	Contact	Website	Comments
Refugee and Immigration and Community Legal Service (RAILS)	07 3846 9300 E: admin@rails.org.au	http://www.rails.org.au/	RAILS is an independent not-for-profit organization working with volunteers to provide free legal advice, assistance and community education to disadvantaged people. It advocates in cases of most need before the Department of Immigration, review tribunals and, on occasions, to judicial review.
RAILS Free Evening Advice Sessions (EAS) on immigration law every Monday and Wednesday evenings	07 3846 9333 - Bookings by appointment only - on Mondays from 10am	http://www.rails.org.au/	RAILS provides free immigration law advice every Monday and Wednesday evening. The EAS are staffed by volunteer migration agents with staff support. The EAS advices are checked by RAILS day staff who may contact clients if further follow up is required or if a decision is made to allocate the client's matter to a RAILS day-time caseworker.
RAILS Free Advice Sessions on protection visas every Tuesday	07 3846 9300 - bookings by appointment only. Phones are attended between 10am and 1pm and from 2-4pm.	http://www.rails.org.au/	RAILS staff provide face to face advice every Tuesday about possible protection visa claims. RAILS Principal Solicitor will decide whether RAILS can provide ongoing casework assistance to the client. Bookings by appointment only. Phone 07 3846 9300 at any time. For agency referrals see the agency referral form. Funding for Protection Visa applications is under the Immigration Advice and Application Assistance Scheme.
RAILS Family Reunion Advice and Assistance	07 3846 9300 E: admin@rails.org.au	http://www.rails.org.au/	RAILS staff provide advice and assistance to refugee minors (under 18 years old) proposing their parents and the parents' dependent children; refugees proposing their immediate family (spouse, dependent child, fiancée); and orphan relatives.
Community Legal Centres (QAILS)	07 3392 0092	http://www.qails.org.au/01_directory/search.asp?acti=on=search	The Queensland Association of Independent Legal Services (QAILS) is the state based peak body representing funded and unfunded Community Legal Centres (CLCs) operating throughout Queensland. There are 33 independent community legal centres in Queensland and over 200 throughout Australia.
CLC Locator	Locate a CLC	http://www.qails.org.au/01_cms/details.asp?ID=65	Location of service centres in Brisbane
CLC Free Advice	Locate free advice	http://www.qails.org.au/01_directory/find_free_advice.asp	Find Centres offering a range of free services, such as legal advice, social work services, financial counselling or court support.
Welfare Rights Centre	Freecall: 1800 358 511 General number: 07 3421 2510 Advice line: 07 3847 5532 (Mon-Fri: 9am-5pm) E: wrcqld@wrcqld.org.au	http://www.wrcqld.org.au/	The Welfare Rights Centre provides independent information, advocacy and legal advice to individuals and community organisations throughout Queensland about social security. Limited legal service that offers advice and some representation on disability discrimination as well.
Legal Aid Queensland	Information /referral: 1300 65 11 88 Administrative enquiries: 07 3238 3500	http://www.legalaid.qld.gov.au/Pages/Home.aspx	Legal Aid Queensland provides access to justice for disadvantaged Queenslanders by providing legal information, advice and representation.
	Contact list	http://www.legalaid.qld.gov.au/about/Pages/Contact-us.aspx	

Department of Justice and Attorney-General	General enquiries: 07 3239 3520	http://www.justice.qld.gov.au/corporate/contact-us	This link will provide a list of contact details for sub-departments within the Department of Justice and Attorney-General. Scroll to bottom of page for directory.
Courts	General enquiries: 07 3239 3520	http://www.justice.qld.gov.au/justice-services/courts-and-tribunals	Courthouse directory and information regarding legal proceedings
	Listing of courts in Brisbane and outside areas	http://www.courts.qld.gov.au/about/contact-us/courthouses	List of courts in Brisbane and the greater Brisbane area
	Forms	http://www.courts.qld.gov.au/forms	Directory of forms that may be necessary for court and legal proceedings
Youth Justice	General enquiries: 07 3239 3520	http://www.justice.qld.gov.au/youth-justice	Details of youth justice policies, objectives and procedures
Justice Centres		http://www.justice.qld.gov.au/justice-services/justice-agencies	Details of statutory authorities
Queensland Civil and Administrative Tribunal (QCAT)	General Enquiries - 1300 753 228. E: enquiries@qcat.qld.gov.au	http://www.qcat.qld.gov.au/	Queensland Civil and Administrative Tribunal (QCAT) assists in resolving disputes in a way that is fair, just, accessible, quick and inexpensive. QCAT is not able to provide legal advice.
Getting legal advice and legal support information sheet	QCAT - referral information sheet for legal advice	http://www.qcat.qld.gov.au/using-qcat/legal-advice-and-representation	Helpful information sheet for contacts across a range of areas.
Consumer issues	Office of Fair Trading	http://www.fairtrading.qld.gov.au/consumers.htm	Office from whom advice may be sought regarding consumer issues
	A selection of publications in different languages on consumer and purchasing issues	http://www.fairtrading.qld.gov.au/fair-trading-publications.htm	A selection of publications in different languages on consumer and purchasing issues
Caxton Legal Centre	T: 07 3214 6333 (Mon-Fri: 9am-4:30pm) E: caxton@caxton.org.au	https://caxton.org.au/	Caxton Legal Centre in Brisbane is an independent, non-profit community organisation providing free legal and social work advice, assistance and referrals to the general public. The Centre's focus excludes advice about building or other business and commercial disputes. Free legal advice by appointment.
Queensland Law Society	1300 367 757 - contact number for a referral to a private solicitor. E: info@qls.com.au	http://www.qls.com.au	QLS provides information on legal processes, concepts and services.
Queensland Advocacy Incorporated	T: 1300 130 582 or 07 3844 4200 E: qai@qai.org.au	http://www.qai.org.au	QAI also provides individual legal advocacy in support of persons whose disability is at the centre of their legal issue. This is done by way of advice or advocacy within the limitations of QAI's resources.
Queensland Public Interest Law Clearinghouse (QPILCH)	T: 07 3846 6317 E: admin@qpilch.org.au	http://www.qpilch.org.au	QPILCH is an independent, non-profit community based legal organisation that coordinates the provision of pro-bono legal service for individuals and groups. The organisation also operates a SELF-REPRESENTATION SERVICE at QCAT to provide free legal advice and assistance to people involved in particular matters that are relevant to Queensland Civil and Administrative Tribunal (QCAT) including: guardianship and administration for adults; children and young people; anti-discrimination matters; administrative review; manufactured homes; residential tenancies and rooming accommodation and retirement villages.

Refugee Civil Law Clinic (Located within QPILCH)	07 3337 5400 - request an appointment for the Refugee Civil Law Clinic	http://qpilch.org.au/cms/details.asp?ID=356	The Refugee Civil Law Clinic (RCLC) provides free civil legal advice and assistance to refugees and asylum seekers in Brisbane, Queensland who have been in Australia for less than 5 years. The RCLC is supported by Corrs Chambers Westgarth and is conducted at the Multicultural Development Association Inc (MDA) at 28 Dibley Street, Woolloongabba, QLD.
Women's Legal Service	T (within Brisbane): 07 3392 0670 T (outside Brisbane): 1800 677 278	http://www.wlsq.org.au/	This is a community legal service that provides free legal advice and information to women in Queensland
Seniors Legal and Support Service	07 3214 6333	http://www.qld.gov.au/seniors/legal-finance-concessions/legal-support/	This is a free legal and support service for senior citizens in Queensland that looks at elder abuse and financial exploitation.
Youth Advocacy Centre	T: 07 3356 1002 E: admin@yac.net.au	http://www.yac.net.au/	This is a free confidential legal and welfare assistance to young people under 17 who live in and around Brisbane. There is also a telephone support for young people outside of Brisbane.
Tenants' Union of Queensland	1300 744 263 (Mon, Wed and Thurs: 9am-12:30pm; Tues and Wed: 3:30pm-7pm)	http://www.tuq.org.au	The Tenants' Union is a state-wide community organisation that provides services for residential tenants in Queensland and represents their interests. The Union aims to improve and protect the rights of all Queensland tenants, including caravan park and boarding house residents. The union also produces facts sheets and assist with tenancy issues associated with flood and storm events.
Immigrant Women's Support Service (IWSS)	07 3846 3490 E: mail@iwss.org.au	http://www.iwss.org.au/	The Immigrant Women's Support Service (IWSS) is a community based organisation that works with women and children from CALD backgrounds who have experienced domestic violence situations or sexual assault. IWSS provides practical support, referral and advocacy to assist women and their children
IWSS Domestic Violence Program	07 3846 3490	http://www.iwss.org.au/information-in-your-language/	A series of information packs in several languages regarding domestic abuse.
IWSS Sexual Assault Program	07 3846 5400	http://www.iwss.org.au/information-in-your-language-2/	A series of information packs in several languages regarding sexual abuse.
Police Citizens Youth Club - Services	07 3909 9555 or via: http://pcyc.org.au/Contact-Us.aspx	http://www.pcyc.org.au/	Police Citizens and Youth Clubs - Queensland Police-Citizens Youth Welfare Association in partnership with government, community, business and families - achieving excellence in Youth Programs by encouraging participation in recreational, sporting, cultural and welfare programs.